



10-2020 Update:

In these challenging times you will see many changes to your SpaPointe experience which are intended to enhance the health and safety of both our clients and staff. These enhancements include:

- Services are primarily by appointment only.
- Walk-in services are permitted while maintaining safe distancing guidelines.
- Childcare services are not available at this time.
- When clients voluntarily enter SpaPointe, they understand the risk involved with Covid-19 and agree to assume those risks and hold harmless the stylist/technician, SpaPointe and Community Healthcare System® from any related claims.
- Upon entering SpaPointe, Clients will be asked a short list of Covid-19 questions and their answer will be recorded in their file.
- Clients are asked to remain in the comfort of your car until you are called on your cell phone to come in for your appointment.
- Once in Fitness Pointe, clients will be directed with signs and arrows on walking paths and elevator use.
- There will be no waiting inside the salon.
- Appointment times will be staggered to reduce cross traffic of clients.
- Clients are required to come by themselves.
- Please use our hand sanitizer as you enter the salon. Sanitizer will be located throughout for your use.
- All guests will be required to wear a mask that hooks behind their ears. You are asked to bring your own mask. SpaPointe will sell you a disposable mask if you don't have one.
- Our staff will wear masks, gloves, shields and other protective equipment as appropriate.
- Sneeze shields have been placed at the reception desk and manicure table for your safety.
- Service stations will be sanitized after each client and throughout the day as needed.
- As always, instruments will be sanitized between clients.
- Capes/Smocks will be cleaned after each use or disposed of.
- Cleaning and sanitizing of SpaPointe will be done every evening.
- Retail products will only be handled if purchased.
- Contact free transactions are requested with a credit card whenever possible.

Please know how very important providing excellent service is to us. We sincerely appreciate your support. As our circumstances are ever changing, we will continue to reevaluate and phase in increased service offerings as safety allows. Please be patient as we make the necessary adjustments.

Please call us at 219-934-2850 with your questions, to schedule an appointment or to inquire about our current hours of operation.

With Gratitude, Your SpaPointe Team