



Dear Loyal SpaPointe Clients:

We are happy to announce that SpaPointe will reopen on June 2nd with Hair and Nail services provided by appointment only. The SpaPointe staff has missed seeing and servicing you during the past weeks! We appreciate your loyalty and staying connected with us.

In these challenging times you will see many changes to your SpaPointe experience which are intended to enhance the health and safety of both our clients and staff. These enhancements include:

- Services by appointment only. All bookings will be made by phone to shorten the time you are required to be in the salon.
- No walk-in services will be available in our initial phase of opening.
- Childcare services will not be available during our initial phase of opening.
- Clients will be asked a short questionnaire related to Covid-19 symptoms to assess current health prior to their appointment.
- Clients are asked to remain in the comfort of your car until you are called on your cell phone to come in for your appointment.
- Once in Fitness Pointe, clients will be directed with signs and arrows on walking paths and elevator use.
- There will be no waiting inside the salon.
- Appointment times will be staggered to reduce cross traffic of clients.
- Clients are required to come by themselves.
- Please use our hand sanitizer as you enter the salon. Sanitizer will be located throughout for your use.
- All guests will be required to wear a mask that hooks behind their ears. You are asked to bring your own mask. SpaPointe will sell you a disposable mask if you don't have one.
- Our staff will wear masks, gloves, shields and other protective equipment as appropriate.
- Sneeze shields have been placed at the reception desk and manicure table for your safety.
- Service stations will be sanitized after each client and throughout the day as needed.
- As always, instruments will be sanitized between clients.
- Capes/Smocks will be cleaned after each use or disposed of.
- Cleaning and sanitizing of SpaPointe will be done every evening.
- Retail products will only be handled if purchased.
- Contact free transactions are requested with a credit card.

Please know how very important providing excellent service is to us. We sincerely appreciate your support. As our circumstances are ever changing, we will continue to reevaluate and phase in increased service offerings as safety allows. Please be patient as we make the necessary adjustments. Call us at 219-934-2850 with your questions or to schedule your appointment.

With Gratitude

Your SpaPointe Team